

29/03/2022

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ASSAM SCIENCE AND TECHNOLOGY UNIVERSITY  
(GIRIJANANDA CHOWDHURY INSTITUTE OF PHARMACEUTICAL SCIENCE)  
Non University End Semester Examination (March 2022)

B. Pharm 1st Sem

Subject: Communication Skills (Theory)

Code no: BP105T

Time =1.5 hrs

Full Marks: 35

A. Answer the following: 1 x 10 = 10

(1) What are the 5 different styles of communication? Explain.

Or Explain, in brief, any 5 components of communication process.

B. Answer any five out of the following: 5 x 5 = 25

(1) Describe any three barriers in communication.

(2) What is non verbal communication? How is Body language different from Sign language?

(3) What are the different types of group discussions? Explain with example.

(4) What are the 5 steps to active listening?

(5) What are the steps to writing effectively?

(6) What are the factors that affect one's perspectives?

(7) Write a few Dos and Don'ts before and during an interview.

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